

Collaboration Activation and License Return Guide *GstarCAD 2019*





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1. License Activation

GstarCAD platform provides collaboration client program from 2019 version, after installing GstarCAD, click "**Register**" from "**Collaboration**" tab to activate collaboration client program.

a	D D	8 😼 🖶	s ~ 🚈 ~ <mark>2D D</mark>	Drafting	٣	÷						GstarCAD 2019	Professional - [Drawing1.dwg]
	Home	Insert	Annotation	3D	Layout	View	Manage	Export	Cloud	Application	Help	Express	Collaboration
	oration (Collaboration dministration	Options Regist	1									
		Collabor	ation										

- By default, you have 30 trial days to try GstarCAD Collaboration Client program, during the trial period, GstarCAD Collaboration Client program performs as fully activated.
- If you already have a valid license key or a USB dongle you can activate the software directly by selecting **"Activate"** button.

GstarCAD Lic	ense Manager			- ×
	License Inf	ormation		
	License Type: License Key: Product Version: Language: Expiration date:	Trial (Expired) Collab 2019 ENG		
	♂ ^ Activ	ate(A)	C Return(R)	
- 5				

In the **"GstarCAD License Activation"** wizard, we provide 2 ways for you to activate GstarCAD Collaboration Client program: license key and USB dongle.

GstarCAD License Activation	- ×
License Key(L)	Please select an activation type and follow the instructions to activate your GstarCAD.
USB Dongle(D)	
	You need a valid license key (e.g. 662E-DE07-0000-0500-8DBE-74A4-0000-0300) to activate GstarCAD, or you can get/borrow a network license from an existing network license server.
	USB Dongle Activation
	You need to connect the USB dongle to your computer to activate GstarCAD, or you can get a network license from an existing USB network license server.
Product Version:	
 Professional Standard 	
Academic	Back(K) Exit(E)

1.1. License Key

You need a valid license key:

(serial number e.g. 231A-E307-6D01-0000-288E-AA87-0000-0300) to activate your GstarCAD Collaboration Client program, or you can get/borrow a network license from an existing license server.

There are 4 activation types:

Online Activation:	Activate license online
Manual Activation:	Activate license manually
Network License:	Get license from a network license server
Borrow License:	Borrow license from a network license server (Please refer to 3.1 Borrow
	License)

1.1.1. Online Activation

Instruction: Make sure your computer is connected to the internet.

1. Click **"Online Activation(O)"** and input your license key (serial number) and click the **"Activate"** button.

License Key(L) Online Activation(O) Manual Activation(M) Network License(N) Borrow License(B)	If there is a lid license key a License Ke 231A	nd click Activ			ACTIVATE it	directly. For a	new activatio	on please input
Manual Activation(M) Network License(N)	1	7	6D01					
Network License(N)	231A	E307	6D01					
				0000	288E	AA87	0000	0300
Borrow License(B)								Activate
USB Dongle(D)								
						Back(K)		Exit(E)

2. After a few seconds the following message appears. Click **"OK"** button to finish GstarCAD Collaboration Client program activation.

Activatio	n Success.	
-		_
	ОК	

1.1.2. Manual Activation

Instruction: If your computer is not connected to the internet, you can use activation file (xml file) to activate your GstarCAD Collaboration Client program manually.

1. Click **"Manual Activation(M)"** and input your license key (serial number), click **"GENERATE"** in step 1 to get the request file and save it.

GstarCAD License Activation	- ×
License Key(L) Online Activation(O) Manual Activation(M) Network License(N) Borrow License(B)	If there is a license of higher version existing please <u>ACTIVATE</u> it directly. For a new activation please input license key and move to next steps. License Key 231A E307 6D01 0000 288E AA87 0000 0300 1. <u>GENERATE</u> request file 2. Upload request file to <u>http://support.gstarcad.net/flexmet/login.html</u> and get license file (or send request
USB Dongle(D)	file to your local distributor / reseller from whom you purchased GstarCAD products and get license file) 3. LOAD license file and click Activate button Activate
	Back(K) Exit(E)

	aboration activation		• •	Search Collabi	oration activatio	on y
Organize 🔻 New	folder				•	0
🚖 Favorites	<u>^</u>	No it	ems match your sea	irch.		
🧮 Desktop						
鷆 Downloads						
👯 Dropbox						
🔛 Recent Places						
📕 Libraries						
🌏 Homegroup						
🖳 Computer						
Local Disk (C:)	.					
File name: 2	231A-E307-6D01-0000-2	288E-AA87-0000-0300				7
Save as type:	ml File (*.xml)					
Hide Folders				Save	Cancel	

2. There are 2 ways to acquire license file with the saved request file:

Option 1: E-mail

You can send the request file to your local GstarCAD distributor to get the license file. **Option 2:** Online Service

(1) Login to GstarCAD online service center: http://support.gstarcad.net/flexnet/login.html

(2) Input your license key (serial number) and click the **"Login"** button to continue.

Gstar CAD s	TORE
Home	
	Getorican
	Please input your serial number and then press login Serial Number 231A-E307-6D01-0000-288E-AA87-0000-0300 Login
Copyright© Suzhou Gstarsoft Co,,,ILtd All Righ	Its Reserved

(3) Click the "Activate" button to continue.

	My Serial N	umber (231A-E307-6D0	1-0000-288E-AA87-00	100-0300) Logoi
			42	7 4
	GG	110	20	
Activate Manage Licenses				
Activate				
ty Serial Number: 231A-E307-6D01-0000-288E-AA87-0000-030	Language	Expiration	Licence Status	Response XML
starCAD Collaboration 2019 N/A Stand-alone	English	2019-10-22	Initialized	
lick "Activate" to activate your product.				
nick Activate to activate your product.				

(4) Click the **"Choose File"** button and select the request file you have saved and click the **"Submit"** button to continue.



(5) Click the "Download" button and save the license file (Response XML File).



3. Back to the **"GstarCAD License Activation"** wizard, please click **"LOAD"** and select the license file you have just saved, and then click the **"Activate"** button.

GstarCAD License Activation	- ×
License Key(L)	If there is a license of higher version existing please <u>ACTIVATE</u> it directly. For a new activation please input license key and move to next steps.
Online Activation(O)	License Key
Manual Activation(M)	231A E307 6D01 0000 288E AA87 0000 0300
Network License(N)	1. <u>GENERATE</u> request file
Borrow License(B)	 Upload request file to <u>http://support.gstarcad.net/flexnet/login.html</u> and get license file (or send request file to your local distributor / reseller from whom you purchased GstarCAD products and get license file)
	3. LOAD license file and click Activate button
USB Dongle(D)	C:\Users\ovs\Desktop\Collaboration activation\231A-E307-6D01-0000-288E-AA87-0000-0300-resp-act.xml
	Back(K) Exit(E)

4. After a few seconds the following message window appears. Click the **"OK"** button to finish GstarCAD Collaboration Client program activation.

Activatio	on Success.	
]	ОК	-

1.1.3. Network Activation

Network Activation enables you to share a number of GstarCAD Collaboration Client program licenses on your office LAN. It gives flexibility of license floating among a working group. Before the network installation, specify server computer to install and execute **"GStarLMS.exe"**.

1.1.3.1. Activation

- 1. To install "GstarCAD Network License Manager", please follow the steps below:
- Double click "GstarCAD_LMS" on the specified server computer, the following window opens, Click "Next" button to specify the installation directory of "GstarCAD Network License Manager".

StarCAD NetWork Licens	Welcome to use GstarCAD NetWork License Manager maintenance This wizard will guide you through the installation of GstarCAD NetWork License Manager. Click Next to continue.
<u>Gstar CAD</u>	Next > Cancel

(2) Click "Install" button after specifying the directory.

nstallation location	Ge	tarcaD
Please select folder where Setup	vill install files.	
Destination Folder		
Destination Folder C: Program Files (x86)\GstarCA	NetWork License Manager	owse
C:\Program Files (x86)\GstarCA	NetWork License Manager	owse
	NetWork License Manager Br	owse
C:\Program Files (x86)\GstarCA	NetWork License Manager Br	owse

(3) Wait a few seconds while it is installing.

i stalling Please wait while is being installed.	G star CA
execute: "D:\GstarCAD NetWork License Manager\inst	alls.exe" "-c" "D:\GstarCAD NetWork Lic
Show detert	
Please wait while Windows conf C++ 2005 Redistributable	ïgures Microsoft Visual
Gathering required information	
	Cancel
arCAD NetWork License Manager	
	Back Next > Cancel

(4) Click **"OK**" button to **"set Imgrd.exe"** and **"gstarIms.exe"** as exception group from the firewall.



(5) Click "Finish" button to complete the "GstarCAD Network License Manager" installation.



 After finish the installation, a utility program group called "GstarCAD Network License Manager" is added to Windows Programs in which you will find.



GstarCAD License Manager (server): Managing the list of licenses on the server computer. **LMTools:** A tool which is used to manage license server for network. **Uninstall:** Uninstall program.

Click "GstarCAD License Manager (server)" to set license server.

On-line Activation

Instruction: Make sure your computer connect to the internet.

1. Click to run **"GstarCAD License Manager (server)".** Click **"Activation"** button.

roduct/Edition/Language	Serial Number	Status	Quantity of license	Expiration date	Trust flag
	1				
Activation	SetPort	Return	User Info	1	ок

2. Input your Serial Number and specify the quantity of license, then click **"Activate On-line"** button.

721A-E307-6D01-0000-82BD-2EB5-0000-0300	
Quantity of license: 2	Activate On-line
GstarCAD provides 2 ways to activate your progra	m:
1. If you want to activate your program on-line,plea "Activate On-line".	ase input your serial number and click
2. If your computer is not connected to the interne activation wizard.	et, please <u>click here</u> to use the manual

3. Click the **"OK"** button to close the Activation successful window.

Serialivumber:	721A-E307-6	D01-0000-82BD-2E	B5-000	0-0300	
Software:	Collab	2019			
Language:	ENG				_
Expiration date:	31-Oct-2019	200			
Quantity:	2				_
Warnings					
vvannings					
You might of the following Change th	operations: e authorized co g your OS; hardware;	o LOSE your licen: omputer;	se if you	want to carry ou	ut one
You might of the following Change th Reinstallin Replacing Hard disk	operations: e authorized co g your OS; hardware; format; TURN your lice	omputer; ense first, and then			

4. Check the product information in **"GstarCAD License Manager (server)"**, click the **"OK"** button to finish GstarCAD Collaboration Client program activation.

oduct/Edition/Language	Serial Number	Status	Quantity of license	Expiration date	Trust flag
llab /2019/ENG	721A-E307-6D01-0000-82BD-2EB5-0000-0300	Enabled		31-Oct-2019	Fully Trusted
Activation	SetPort Ret	um [User Info		ок

Off-line Activation

1. Click to run **"GstarCAD License Manager (server)".** Click **"Activation"** button.

Product/Edition/Language	Serial Number	Status	Quantity of license	Expiration date	Trust flag
Activation	SetPort	Return	User Info		ок

2. Click **"click here"** to open the manual Activation guide.

Activation	×
Input your Serial Number	
1	
Quantity of license: 0	Activate On-line
GstarCAD provides 2 ways to activate your program:	
 If you want to activate your program on-line, please input your serial num "Activate On-line". 	ber and click
 If your computer is not connected to the internet, please click here to activation wizard. 	use the manual
	Exit
]

3. Then the following window open.

tivation	×
- Step1:	
Input Serial Number which you received from your distributor to generate Application File(.xml file)	
	Generate
Quantity of license: 0	
- Step2:	
There are 2 options to get the Activation File:	
1. Send the Application File generated in Step 1 to your distributor by E-mail to get the Activation File.	
 <u>Click here</u> to go to our online activation service center to get the Activation File. Login with the serial have, and then use the Application File to get the Activation File. 	number you
042	
Step3: Input Activation File you received to activate GstarCAD	
	Browse
Activate	Exit

4. Input Serial Number and quantity of license in Step 1, Click **"Generate"** button to generate Request file with a file name consists of the Network License Serial Number and .xml extension.

tivation	
Step1:	
Input Serial Number which you received from your distributor to generate Appl	cation File(.xml file)
721A-E307-6D01-0000-82BD-2EB5-0000-0300	Generate
Quantity of license: 2	
04-0	
Step2.	
Step2: There are 2 options to get the Activation File:	
There are 2 options to get the Activation File:	to get the Activation File
There are 2 options to get the Activation File:1. Send the Application File generated in Step 1 to your distributor by E-mail	-
There are 2 options to get the Activation File:	-
 There are 2 options to get the Activation File: 1. Send the Application File generated in Step 1 to your distributor by E-mail 2. <u>Click here</u> to go to our online activation service center to get the Activation 	-
 There are 2 options to get the Activation File: 1. Send the Application File generated in Step 1 to your distributor by E-mail 2. <u>Click here</u> to go to our online activation service center to get the Activation 	-
 There are 2 options to get the Activation File: Send the Application File generated in Step 1 to your distributor by E-mail <u>Click here</u> to go to our online activation service center to get the Activation have, and then use the Application File to get the Activation File. 	-
 Send the Application File generated in Step 1 to your distributor by E-mail <u>Click here</u> to go to our online activation service center to get the Activation have, and then use the Application File to get the Activation File. Step3: 	n File. Login with the serial number you
 There are 2 options to get the Activation File: 1. Send the Application File generated in Step 1 to your distributor by E-mail 2. <u>Click here</u> to go to our online activation service center to get the Activation have, and then use the Application File to get the Activation File. Step3: 	-
 There are 2 options to get the Activation File: 1. Send the Application File generated in Step 1 to your distributor by E-mail 2. <u>Click here</u> to go to our online activation service center to get the Activation have, and then use the Application File to get the Activation File. Step3: 	n File. Login with the serial number you

(e.g. 721A-E307-6D01-0000-82BD-2EB5-0000-0300.xml)

5. Click **"Save"** button to save the generated **"Request file"** to the local computer.

			0.0	-
Organize 🔻 Ne	folder		÷: •	?
 ☆ Favorites ■ Desktop Downloads ♥ Dropbox ♥ Recent Places ♥ Libraries ♥ Homegroup ♥ Computer ▲ Local Disk (C:) 	231A-E307-6D01-0000-288E-4			
File name:	21A-E307-6D01-0000-82BD-2EB5-0000-03	300		1
Save as type:	ML File (*.xml)			()
Hide Folders			Save Cancel	

6. Go to another computer with internet connection and use the "Request file" you have saved to acquire a corresponding Activation File via one of the two options as follow.
Option 1: E-mail
You can send the generated Application File to your distributor to get the Activation File.

Option 2: online service

You can go to the GstarCAD online service center

("<u>http://support.gstarcad.net/flexnet/login.html</u>") to get the Activation File.

(1) Log in the GstarCAD online service center ("<u>http://support.gstarcad.net/flexnet/login.html</u>") by the computer with internet connection. Input the Serial Number and click the **"Login"** button to continue.

Gstar CAD STO	ORE
	Getoricas
	Please input your serial number and then press login Serial Number 721A-E307-6D01-0000-82BD-2EB5-0000-0300] Login
Copyright© Suzhou Gstarsoft Co _{nv} Ltd AI Rights Re	eserved

(2) Click the **"Activate"** button to continue.

		My Serial Nur	mber (721A-E307-6D	01-0000-828D-2EB5-0(000-0300) Logou
				JA.	7
		GS			
Activate Manage Li	icenses				
Activate					
y Serial Number: 721A-E307-6D01-0000-	-82BD-2EB5-0000-0300				
g benar namber i zin 2507 obor obor				Licence Status	Response XML
roduct		Language	Nodes	100000000000000000000000000000000000000	
roduct	¢	Language English	Nodes 2	Initialized	
<i></i>	t				

(3) Click the **"Choose File"** button to select the **"Request file"** you have saved and click **"Submit"** button to continue.

	My Serial Number (721A-E307-6D01-0000-828D-2E85-0000-0300) Logout
	Getorica
ctivation	
21A-E307-6D01-0000	-82BD-2EB5-0000-0300
	Choose File 721A-E307-6D01-0000-82BD-2EB5-0000-0300.xml
Request XML file	Choose File 721A-E307-6001-0000-8280-2285-0000-0300.Xmi
Request XML file	Generate the trusted storage activation request as a XML file on the client machine. Load that file here.
Request XML file	
Request XML file	Generate the trusted storage activation request as a XML file on the client machine. Load that file here.
Request XML file	Generate the trusted storage activation request as a XML file on the client machine. Load that file here.

(4) Click the **"Download"** button and save **"License file"** to the location which you have chosen.



7. After you receive the **"License file"**, restart Activate window and click **"Browse"** button to apply the **"License file"** and click the **"Activate"** button.

Input Serial Number which you received from your distributo	or to generate Application File(.xml file)
721A-E307-6D01-0000-82BD-2EB5-0000-0300	Generate
Quantity of license: 2	
Step2:	
There are 2 options to get the Activation File:	
1. Send the Application File generated in Step 1 to your dis	stributor by E-mail to get the Activation File.
 <u>Click here</u> to go to our online activation service center t have, and then use the Application File to get the Activat 	,
have, and then use the Application File to get the Activat	,
have, and then use the Application File to get the Activat	,
Click here to go to our online activation service center thave, and then use the Application File to get the Activat Step3: Input Activation File you received to activate GstarCAD C:\Users\ovs\Desktop\Collaboration activation\721A-E307-6	tion File.

8. Then you can see the Activation successful window. Click the **"OK"** button to finish the activation.

SerialNumber:	721A-E307-6	D01-0000-82BD-2	EB5-0000-03	300
Software:	Collab	2019		
Language:	ENG			
xpiration date:	31-Oct-2019			
Quantity:	2			
Warnings —	, 			
of the following Change th	operations: e authorized co g your OS; hardware;	o LOSE your licen omputer;	se if you wa	nt to carry out one
Please RE	TURN your lic ove operations	ense first, and the	n activate ag	lain after you have

9. Then you can check the product information from **"GstarCAD License Manager"**. Click the **"OK"** button to exit.

Product/Edition/Language	Serial Number	Status	Quantity of license	Expiration date	Trustflag
Collab /2019/ENG	721A-E307-6D01-0000-82BD-2EB5-0000-0300	Enabled	2	31-Oct-2019	Fully Trusted
Activation	SetPort Ret	1	UserInfo		ОК

1.1.3.2. Setting

Server Setting

1. Proceed to set "LMTools" (This utility can only be set by Administrator).



2. Choose "GstarCAD" in Service/License File tab.

e Edit Mode	Help
ervice/License File	System Settings Utilities Start/Stop/Reread Server Status Server Diags Config Services Borrowing
	RexNet Servers to run in the background.
- Server List -	Configuration using License File Configuration using Services IlexIm Service 1 GstarCAD
	LMTOOLS ignores license file path environment variables

3. Click **"Start Server"** button to start the server in **"Start/Stop/Reread"** tab, the message "Server Start Successful." will be shown.

e Edit Mode I	10-11-11-11-11-11-11-11-11-11-11-11-11-1			
ervice/License Hie 3	Fle	xNet license services installed on extm Service 1	tatus Server Diags Config Servic	es Borrowing
	Start Server	Stop Server	pe checked to shut down a license s	

4. Now you can turn to activate the client.

Note: You can start server either manually or automatically, it is to select "Start/Stop/Reread" option to control the server in "Start/Stop/Reread" tab or control sever automatically in "Config Services" tab by checking User Services and Start Server at Power Up when start the computer.

le Edit Mode Help			
ervice/License File System Se	ettings Utilities Start/Stop/Reread Se	erver Status Server Diags	Config Services Borrowing
Configure Service			Save Service
Service Name	GstarCAD	•	Remove Service
Path to the Imgrd.exe file	D:\GstarCAD NetWork License Manac	Browse	
Path to the lingid.exe file	D:\GstarCAD NetWork License Manag	Prowse	
Path to the debug log file	D:\GstarCAD NetWork License Manag	ger\liclog.l Browse	View Log
Start Server at Po	ower Up	Trusted Storage	in Use
			st be check <mark>e</mark> d if trusted storage i

Client Setting

After server setting, you have connected server to user client. Then you can activate the GstarCAD Collaboration Client program from user client machine.

1. Click **"Network License(N)"** and specify server IP address at **"Server IP Address"** window and click **"Activate"** button to activate your software.

GstarCAD License Activation			- ×
License Key(L)	Please input license server name or IP address and c		
Online Activation(O)	Server Name / IP 192.168.0.66	Port(27000-27009) 27000	
Manual Activation(M)			Activate
Network License(N)			
Borrow License(B)			
(
USB Dongle(D)			
			12
		Back(K)	Evit/E)
		Dack(K)	Exit(E)

2. Click **"OK"** button, then restart GstarCAD to finish the activation process.



1.2. USB Dongle

You need to connect USB dongle to your computer to activate your GstarCAD Collaboration Client program, or you can get a network license from an existing USB network license server. There are 3 types for you to activate:

Network Dongle:	Get license from a USB network license server.
Standalone Dongle:	Activate GstarCAD Collaboration Client program, via USB dongle
	connected to the computer.
Dongle Upgrade:	Upgrade USB dongle connected the computer.

1.2.1. Network Dongle

Sever Setting

You need to specify server computer and install network driver of the **"USB dongle"** Solution with the network dongle to the USB port of your computer after the installation of GstarCAD. The dongle will be recognized automatically.

Client Setting

- 1. Click "Network Dongle (T)".
- 2. Specify the IP address of server and click the **"Activate"** button to activate GstarCAD Collaboration Client program.

GstarCAD License Activation	- ×	
License Key(L)	Please input license server name or IP address and click Activate button. Server Name / IP	
USB Dongle(D)	192.168.0.9	
Standalone Dongle(S)		
Network Dongle(T)		
Dongle Upgrade(U)		
	Back(K) Exit(E)	

Note: The quantity of nodes is reduced in server until the one using in client is to be returned.

1.2.2. Standalone Dongle

- 1. Insert dongle to USB port of your computer.
- 2. Click "Standalone Dongle(S)", License Information is shown as below.
- 3. Then click **"Activate"** button to activate GstarCAD Collaboration Client program.

GstarCAD License Activation	- ×
License Key(L)	Please click Activate button License Information
USB Dongle(D)	1. GstarCAD Collaboration 2019 CHS/CHT/ENG/JPN/RUS/KOR/GER/FRE/POL/ESP/POR/ITA/HUN/
Standalone Dongle(S)	
Network Dongle(T)	
Dongle Upgrade(U)	Activate
	Back(K) Exit(E)

2. License Return

When you are going to change another computer or upgrade your system, to ensure you can use this software again after you changing the system, you can return license before you change your system and to get a new one after you change the system.

There are 3 types to return your license:

Online Return: Make sure your computer connect to the internet.

Manual Return: There is no need of internet connection.

Borrowed Return: Please refer to section 2 of chapter 3 (3.2 Borrowed Return)

Click "GstarCAD License Manager" from Windows Start button: "All

Programs>Gstarsoft>GstarCAD License Manager", or you can click "Help>Register"

	GstarCAD 2019 Pr
E	Help Express Collaboration
	🕜 Help 🛛 F1 a
-	😧 New Features
	🔎 Register
]	G About
	•

Then the following window open and click "Return" button.

GstarCAD Lice	ense Manager		- ×
	License Inf	ormation	
	License Type: License Key: Product Version: Language: Expiration date:	Standalone License Key 231A-E307-6D01-0000-288E-AA87-0000-0300 Collab 2019 ENG 22-OCT-2019	
	o ^ Activ	ate(A) C Return(R)	

2.1. Online Return

Instruction: make sure your computer connect to the internet.

1. Click **"Online Return(O)"** and select the license which you want to return and click the **"Return"** button.

Online Return(O)	License Information					
	Product/Edition/Language	Serial Number	Status	Expiration date	Trust flag	Ť.
_	GstarCAD Pro/2015/ENG	PERMIT AND ADDRESS OF A DESCRIPTION OF A	**Disabled**	09-Feb-2016	FULLY TR	
Manual Return(M)	GstarCAD Pro/2015/ESP	LIGH DER SOUND DE SE	Enabled	27-Aug-2015	FULLY TR	-
	GstarCAD Pro/2016/ENG GstarCAD Pro/2017/ENG	NAME AND ADDRESS OF TAXABLE PARTY.	Enabled Enabled	13-Oct-2016 permanent	FULLY TR FULLY TR	-
	GstarCAD Pro/2018/ENG	plan auto accordination	Enabled	11-Sep-2018	FULLY TR	
	DWGFastView /2018/ENG		Enabled	permanent	FULLY TR	
Borrowed Return(B)	Collab /2019/ENG	231A-E307-6D01-0000-28	Enabled	22-Oct-2019	FULLY TR	
	Please select the license vo	ou want to return and click Retu	rn button			
	Please select the license yo	ou want to return and click Retu	rn button		Return	
	Please select the license yo	ou want to return and click Retu	rn button		Return	
	Please select the license yo	ou want to return and click Retu	im button		Return	
	Please select the license yo	ou want to return and click Retu	rn button		Return	
	Please select the license yo	ou want to return and click Retu	rn button		Return	
	Please select the license yo	ou want to return and click Retu	rn button		Return	
	Please select the license yo	ou want to return and click Retu	rn button		Return	
	Please select the license yo	ou want to return and click Retu	rn button		Return	
	Please select the license yo	ou want to return and click Retu	rn button		Return	
	Please select the license yo	ou want to return and click Retu	rn button		Return	
	Please select the license yo	ou want to return and click Retu	rn button		Return	
	Please select the license yo	ou want to return and click Retu	rn button		Return	
	Please select the license yo	ou want to return and click Retu	rn button		Return	
	Please select the license yo	ou want to return and click Retu	rn button		Return	
	Please select the license yo	ou want to return and click Retu		Back(K)	Return Exit(E)	

2. After a few seconds you can see the license you have selected to return has disappeared from License information, click **"Exit"** button to close the window.

2.2. Manual Return

1. Click **"Manual Return(M)"** and select the license which you want to return.

GstarCAD License Return		- ×
Online Return(O)	License Information Product/Edition/Language Serial Number Status Expiration date Trust flag	
Manual Return(M)	GstarCAD Pro/2015/ENG **Disabled** 09-Feb-2016 FULLY TR GstarCAD Pro/2015/ESP Enabled 27-Aug-2015 FULLY TR GstarCAD Pro/2016/ENG Enabled 13-Oct-2016 FULLY TR GstarCAD Pro/2017/ENG Enabled 13-Oct-2016 FULLY TR GstarCAD Pro/2017/ENG Enabled 11-Sep-2018 FULLY TR GstarCAD Pro/2018/ENG Enabled 11-Sep-2018 FULLY TR	R R R
Borrowed Return(B)	DWGFastView /2018/ENG ELLER Enabled permanent FULLY TR Collab /2019/ENG 231A-E307-6D01-0000-28 Enabled 22-Oct-2019 FULLY TR	
	 <u>GENERATE</u> request file Upload request file to <u>http://support.gstarcad.net/filexnet/login.html</u> and get return file (or send requein file to your local distributor / reseller from whom you purchased GstarCAD products and get return <u>LOAD</u> return file and click Return button 	
	Re	eturn
	Back(K) Exit(E))

2. Click "GENERATE" button in step 1 to get the Request file.

GstarCAD License Return					_
Online Return(O)	License Information Product/Edition/Language	Serial Number	Status	Expiration date	Trust flag
Manual Return(M)	GstarCAD Pro/2015/ENG GstarCAD Pro/2015/ESP GstarCAD Pro/2016/ENG GstarCAD Pro/2017/ENG GstarCAD Pro/2018/ENG	MAY ADDRESS OF A DESCRIPTION OF A DESCRI	**Disabled** Enabled Enabled Enabled Enabled	09-Feb-2016 27-Aug-2015 13-Oct-2016 permanent 11-Sep-2018	FULLY TR FULLY TR FULLY TR FULLY TR FULLY TR
Borrowed Return(B)	DWGFastView /2018/ENG Collab /2019/ENG		Enabled Enabled	permanent 22-Oct-2019	FULLY TR FULLY TR
		ttp://support.gstarcad.net/flexn tor / reseller from whom you			
					Return
			E	lack(K)	Exit(E)

Go to another computer with internet connection and use the Request file you have saved to acquire a corresponding Activation File via one of the two options as follow.
 Option 1: E-mail

You can send the generated Application File to your distributor to get the Activation File.

Option 2: online service

You can go to the GstarCAD online service center

("<u>http://support.gstarcad.net/flexnet/login.html</u>") to get the Activation File.

 Log in the GstarCAD online service center ("<u>http://support.gstarcad.net/flexnet/login.html</u>") by the computer with internet connection. Input the Serial Number and click the "Login" button to continue.

ome	
	Getoricar
	Please input your serial number and then press login Serial Number 231A-E307-6D01-0000-288E-AA87-0000-0300

(2) Click "Return License" in Manage Licenses tab.

	My Serial Nu	imber (231A-E307-6D0	1-0000-288F-AA87-0	000-0300) Logout
	Gs	10	ŻĊ	
Manage Licenses Return License Return Valdation				
ty Serial Number: 231A-E307-6D01-0000-288E-AA87-00	00-0300			
roduct	Language	Expiration	Licence Status	Response XML
	English	2019-10-22	Activated	
istarCAD Collaboration 2019 N/A Stand-alone	English			

(3) Click the "Choose File" button to select the "Request file" you have saved and click "Submit" button to continue.

	My Senal Number (231A-E307-6D01-0000-2886	-AA87-0000-0300) Logout
eturn License	<u>Gstor</u>	
eturn License		
	56	
	SE 231A-E307-6D01-0000-288E-AA87-0000-0300	
Current License: 23:	231A-E307-6D01-0000-288E-AA87-0000-0300	
Current License: 23:	231A-E307-6D01-0000-288E-AA87-0000-0300 Choose File 231A-E307-6D01-0000-288E-AA87-0000-0300-return.xml	
Current License: 23:	231A-E307-6D01-0000-288E-AA87-0000-0300 Choose File 231A-E307-6D01-0000-288E-AA87-0000-0300-return.xml Generate the trusted return request as a XML file on the client machine. Load that file here.	
Current License: 23:	231A-E307-6D01-0000-288E-AA87-0000-0300 Choose File 231A-E307-6D01-0000-288E-AA87-0000-0300-return.xml Generate the trusted return request as a XML file on the client machine. Load that file here. Submit	

(4) Click the **"Download"** button and save **"License file"** to the location which you have chosen.

		My Serial Number (231A-E307-6D01-0000-288E-AA87-0000-0300	0) Logout
	RG	state	1 1 1
ownload Response XML File			
o return license, please download the Response	XML file.		
Download			
ick here to return home.			

4. Click **"LOAD"** to load the -resp-return.xml file and click **"Return"** button to return the license.

GstarCAD License Return					- ×
Online Return(O)	License Information	Serial Number	Status	Expiration date	Trust flag
Manual Return(M)	GstarCAD Pro/2015/ENG GstarCAD Pro/2015/ESP GstarCAD Pro/2016/ENG GstarCAD Pro/2017/ENG GstarCAD Pro/2018/ENG	10012001000000000000000000000000000000	**Disabled** Enabled Enabled Enabled Enabled	09-Feb-2016 27-Aug-2015 13-Oct-2016 permanent 11-Sep-2018	FULLY TR FULLY TR FULLY TR FULLY TR FULLY TR
Borrowed Return(B)	DWGFastView /2018/ENG Collab /2019/ENG	231A-E307-6D01-0000-28	Enabled **Disabled**	permanent 22-Oct-2019	FULLY TR FULLY TR
	file to your local distribute 3. LOAD return file and c	tp://support.gstarcad.net/flexne or / reseller from whom you p lick Return button	ourchased Gsta	rCAD products an	d get return file)
	C:\Users\ovs\Desktop\Colla	boration activation\231A-E307	-6D01-0000-288	3E-AA87-0000-030	10-resp-return.xml
				lack(K)	Exit(E)

5. The processing file **-resp-return.xml** is for clearing the registration information in the workstation which you returned the license. After a few seconds you can see the license you have selected to return has disappeared from License information, click **"Exit"** button to close the window.

3. Network License Borrow and Return

What is more, GstarCAD Collaboration Client program provides the function that you can borrow and return license from user client. This section describes how to borrow license on client. In some special case, you need to transfer one or more than one nodes to individual computer. For example, you need to activate GstarCAD Collaboration Client program on a laptop for a certain time, in order to bring it to other place. It is great way to use this function. There are 2 steps to use it: **"Borrow License"** and **"Borrowed Return"**.

Requirements:

1. GstarCAD has to be installed on the machine or computer.

2. It has to be in a same local area network, and connect to server.

Click "GstarCAD License Manager" from Windows Start button: "All

Programs>Gstarsoft>GstarCAD License Manager", or you can click "Help>Register"

🌗 GstarCAD 2019					
互 GstarCAD 2019				G	starCAD 2019 Pr
GstarCAD License Manager			<u>H</u> elp	Expre <u>s</u> s	Collaboration(
🔁 🔁 Office OLE Drawing Object Converte		Ī	0	Help	F1 a
Uninstall GstarCAD 2019 Website	Ŧ		٢	New Featur	
4 Back			P	Register	
Search programs and files			G	About	

Then the following window open:

GstarCAD Lice	ense Manager				- ×
	License Inf	ormation			
	License Type:	Network License Key			
	License Key:	721A-E307-6D01-000	0-82BD-2EB5-0	000-0300	
	Product Version:	Collab 2019			
	Language:	ENG			
	Expiration date:	31-OCT-2019			
	🖍 Activ	ate(A)		C Return(R)	

3.1. Borrow License

 Click "Activate>Borrow License (B)". Follow the introduction on your screen. Input the "Sever Number/IP" and "Port", click "Query".

GstarCAD License Activation	- ×
License Key(L)	If you already borrowed a license of higher version please <u>ACTIVATE</u> it directly. For a new borrow please input the following information and click Borrow button
Online Activation(O)	Server Name / IP Port(27000-27009)
Manual Activation(M)	192.168.0.66
Network License(N)	License Information
Borrow License(B)	
USB Dongle(D)	Expiration date: 2018/11/ 1 GO Days 90 Days 180 Days Borrow
	Back(K) Exit(E)

2. Then you can attain the License Information. Input your **"Expiration date"** and select the license and click **"Borrow"** button.

GstarCAD License Activation			- ×
License Key(L)	If you already borrowed a license of high the following information and click Borro	ner version please <u>ACTIVATE</u> it directly. For a	new borrow please input
Online Activation(O)	Server Name / IP 192.168.0.66	Port(27000-27009) 27000	
Manual Activation(M) Network License(N)	License Information Product Collab/ENG Version: 2019	Quantity: 1	Query
Borrow License(B)	Frouge Conad/End Version, 2019	Quarnity. T	
USB Dongle(D)	Expiration date:	Days 180 Days Borrow	
		Back(K)	Exit(E)
	29		

Server Name or IP:Input the server IP address (like 192.168.0.66).Expiration Date:Date to borrow and return, you just need to fill

Date to borrow and return, you just need to fill in the date you return because it is counted from the date you borrow the license.

3. And then you can see the following message which indicates you successfully borrow the license. Click **"OK"** button and restart your software to finish the process.



3.2. Borrowed Return

It is better to return the node to server if you do not need it.

1. Click "Return>Borrowed Return (B)" and select the license you want to return.

GstarCAD Lic	ense Manager		- ×
	License In	formation	
	License Type: License Key: Product Version: Language: Expiration date:	Network License Key 721A-E307-6D01-0000-82BD-2EB5-0000-0300 Collab 2019 ENG 31-OCT-2019	
	o^ Activ	vate(A) C Return(R)	

2. Click **"Return"**, the license you borrowed has been returned.

GstarCAD License Return					- ×
Online Return(O)	License Information				
	Product/Edition/Language		Status	Expiration date	Trust flag
Manual Return(M)	Collab /2019/ENG	FID-1541061215-000	Enabled	31-Dec-2018	FULLY TR
Borrowed Return(B)					
	Server Name / IP		Port(27000-2	27009)	
	192.168.0.66		27000		
					Return
				Back(K)	Exit(E)

3. Click **"OK"** button to finish returning and you can see the license disappears.

